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Quality Management Statement

PWT Corporate Wear was established in 2014 to provide branded workwear directly to business. The business is based in Bonnybridge and employs one person, the executive sales manager. Quality is important to PWT Corporate Wear as it values the customer. PWT Corporate Wear strives to provide customers with products which meet and even exceed their expectations.

PWT Corporate Wear is committed to continuous improvement and has established a Quality Management System which provides a framework for measuring and improving performance. The following systems and procedures are in place to support PWT Corporate Wear in the aim of total customer satisfaction and continuous improvement throughout the business:-

1. Regular gathering and monitoring of customer feedback
2. A customer complaints procedure
3. Selection and performance monitoring of suppliers against set criteria
4. Training and development
5. Regular audit of internal processes
6. Measurable quality objectives which reflect business aims
7. Management reviews of audit results, customer feedback and complaints

Internal procedures are reviewed on a yearly basis and are available to external organisations, on request, to view.

This policy is posted on the Company website.

A handwritten signature in blue ink, appearing to be 'P. H.', is written over a white background.

Signed:

Position: Executive Sales Manager

This revision dated: 18th June 2015

Latest review dated: n/a

For all your...

Printed Workwear, Tailored Corporate Wear